Electronic Acknowledgement Receipt FES ID: 1134736 Application Number: 10047446 Confirmation Number: 1061 Efficient and cost-effective content provider for customer relationship Title of Invention: management (CRM) or other applications First Named Inventor: Max Copperman Customer Number: 21186 Filer: David Ross Cochran/JUDY DENT Filer Authorized By: David Ross Cochran Attorney Docket Number: 1546.015US1 Receipt Date: 31-JUL-2006 Filing Date: 14-JAN-2002 Time Stamp: 18:11:21 Application Type: Utility International Application Number:

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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)	Multi Part	Pages		
1		1546-015US1-IDS.pdf	261651	yes	5		
	Multipart Description						
	Doc Desc		Start	End			
	Transmittal letter		1	1			
	Miscellaneous Incoming Letter		2	2			
	Information Disclosure Statement (IDS) Filed		3	5			
Warnings:							
Information:							
2	Fee Worksheet (PTO-875)	fee-info.pdf	8216	no	2		
Warnings:		'					
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If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filling date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.